

Recommendations for your safety and security

The following information focuses on the prevention of criminal acts:

Personal Safety

- Do not wear conspicuous jewellery. Do not carry uncovered electronic equipment
- Keep your wallet and money out of public sight. Remain the shortest period of time when visiting ATM's.
- When possible, keep yourself accompanied by other people. Express kidnappings can occur at anytime over the day, but mainly at night.
- Walk through well illuminated areas. Be alert and walk purposefully. Confidence deters tentative attackers.
- Avoid exposure to danger by not going outside late at night.

Safety in vehicles

- Lock your vehicle fully and do not leave carrying cases, bags, cell phones, lap tops or valuable objects in it.
- Before accessing your vehicle, look around for any possible person in suspicious activity. If such is the case, past walk your vehicle and report the person(s) to security.
- If your vehicle experiences mechanical problems, release and raise the hood and come back to your vehicle. Security officers have instructions to assist you after this signal.

In case of an assault

- Keep yourself calm
- Do not resist and never try to remove a weapon from the assailant.
- Do not respond to any verbal or physical aggression from the assailant.
- Hand over the objects the assailant demands from you.
- When the assault is over, leave the place and look for help.

If you are close to a shoot-out

- Drop to the floor and cover your head with both hands. If you are in a vehicle, keep closer to the unit's floor and protect any children close to you. Do not run out of the vehicle, you might be confused with a fleeing criminal escaping from the crime scene.

- While driving your vehicle, if you come across an army or police road post, follow instructions and keep in mind that we should collaborate in these check outs and vehicle searches. These activities are preventive and aimed to keeping our security.

Safety services at UANL

- Our security officers are trained in personal safety measures, medical emergencies, fire and accident prevention.
- There are taxi bases strategically set throughout the main University campus. Taxi drivers are registered. Security guards or reception personnel can get you a taxi.
- We provide car breakdown assistance (minor repairs).
- In case of car accidents and/or injured persons. The University provides assistance by calling tow trucks, ambulances, traffic officers, insurance agents and telephonic family notifications.

Useful telephone numbers and e-mail addresses

Safe taxi. UANL Ph. 8329 4053 or extension 5012, 24 hours

Emergencies 1340 4066

Anonymous police reports 1340 4089

E-mail seguridad.vigilancia@uanl.mx

Nuevo Leon State. Emergency telephone numbers.

Emergency Center 066

State Auxiliary Police 8343 3917 / 8340 3665

Red Cross 8375 1212